



**WATFORD
BOROUGH
COUNCIL**

OUTSOURCED SERVICES SCRUTINY PANEL

4 July 2017

7.00 pm

Contact

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Committee Membership

Councillor T Williams (Chair)

Councillor S Cavinder (Vice-Chair)

Councillors J Dhindsa, K Hastrick, M Hofman, P Kent and B Mauthoor

Agenda

Part A - Open to the Public

1. **Apologies for Absence/ Committee membership**
2. **Disclosures of interest**
3. **Minutes**

The [minutes](#) of the meeting held on 22 February 2017 to be submitted and signed.

4. **Performance indicators overview (Pages 3 - 8)**

A report of the Head of Corporate Strategy and Communications introducing the performance management processes at the council.

5. **Performance report (Q4 2016/17) (Pages 9 - 32)**

A report of the Head of Corporate Strategy and Communications providing the Panel with the performance indicators for Quarter 4 2016/17.

6. **Work programme (Pages 33 - 38)**

The Panel is invited to approve the 2017/18 work programme and to suggest any additional items for discussion.